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# DISHWASHER CARE AND MAINTENANCE

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**FISHER & PAYKEL**

US CA

## **DISHWASHER**

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DW24UDT4X4, DW24UDT2X4, DW24UCT2X4



### How to get the best results from your dishwasher

- Check that your dishware is dishwasher safe
- Keep the spray arms clear of obstructions
- Load items so water from the spray arms can reach them
- Use correct detergent quantity
- Choose cycle appropriate for your load
- Use rinse aid
- Clean the filter
- Run regular deep clean cycles
- Descale to remove mineral build-up
- Register your product to get streamlined service support.



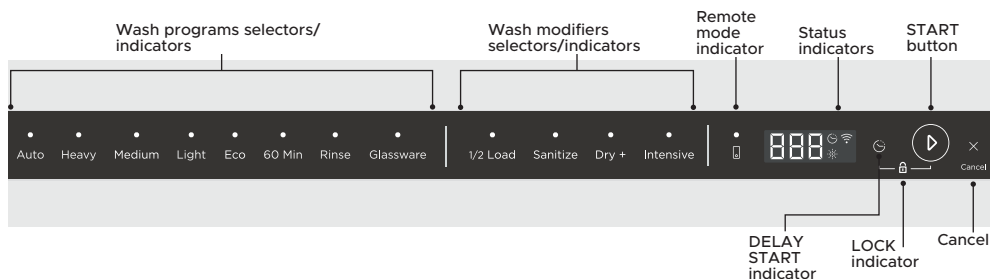
\*A third spray arm is located beneath the lower rack.

\*\*Only on selected models.

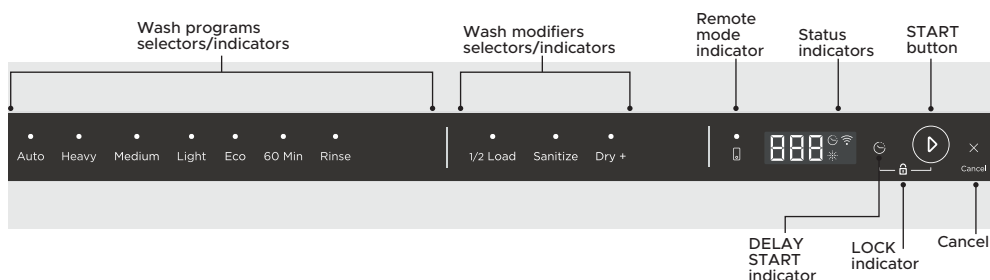
\*\*\*Filters are located below the lower spray arm.

## GET TO KNOW YOUR APPLIANCE

MODEL: DW24UDT4X4



MODELS: DW24UDT2X4, DW24UCT2X4.



|                                |                                                                        |
|--------------------------------|------------------------------------------------------------------------|
| Wash program selectors         | Press to select a wash program.                                        |
| Wash modifier selectors        | Press to select a wash modifier.                                       |
| Wash program indicators        | Indicates which program is selected.                                   |
| Wash modifier indicators       | Indicates which modifier is selected.                                  |
| ⏸ <b>START button</b>          | Press to start a wash cycle.                                           |
| ⌚ <b>DELAY START indicator</b> | Indicates when DELAY START is set.                                     |
| 🔒 <b>LOCK indicator</b>        | Indicates when door is locked.                                         |
| <b>Status Indicators</b>       | 📶 <b>Wi-Fi indicator</b> Indicates when product is connected to Wi-Fi. |
|                                | ⚙️ <b>Rinse aid indicator</b> Indicates when rinse aid level is low.   |

## CARE AND CLEANING



### Key steps to maintain your dishwasher

Follow these steps every few months to remove food residue and build-up. Do them more often if you use eco detergents and low-temperature cycles like Eco and Light.

- Clean filter.
- Clean the spray arm.
- Run regular deep clean cycles.
- Descale to remove mineral buildup.

To clean surfaces, wipe with a damp cloth, and dry with a lint-free cloth.



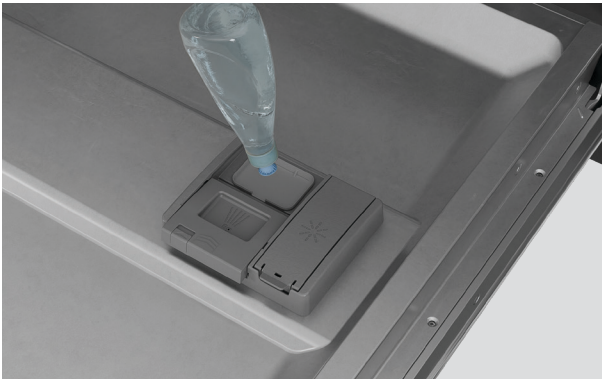
### We do not recommend:

- Scouring pads
- Stainless steel cleaners or polishes
- Abrasive, acidic, alkaline or solvent cleaning products
- Handwashing dish detergents, laundry or other detergents or disinfectants.



### Running a deep clean cycle

Unload the dishwasher. Use a premium dishwashing cleaner, follow the label instructions, and run the **HEAVY** or **HEAVY SANITIZE** cycle.



### Removing mineral build-up

Fill the detergent dispenser with citric acid crystals or descaler, and close the cover.

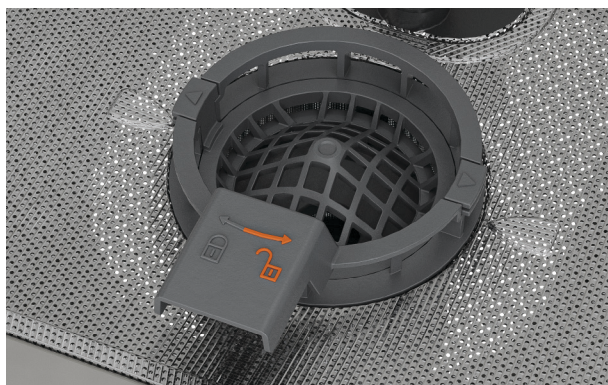
Run the dishwasher on the **HEAVY** cycle.

## CLEANING THE FILTER

Blocked filters reduce the water pressure required to clean dishes. Remove and clean the filters regularly.



1. Slide out bottom rack to access the filter.

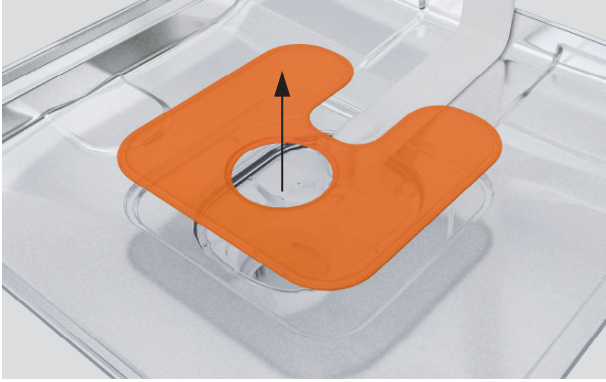


2. Turn the filter so the arrow points to the **UNLOCK**  icon. Lift filter to remove.

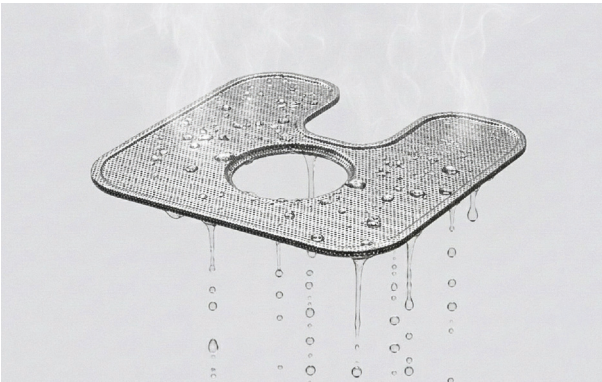


3. Press the button on the filter cap to separate the parts. Clean them with hot soapy water, then rinse thoroughly.

## CLEANING THE FILTER PLATE



1. With the drain filter removed, lift the drain filter plate out of the tub.



2. Clean under hot water and rinse thoroughly, ensuring there are no particles in the recess.

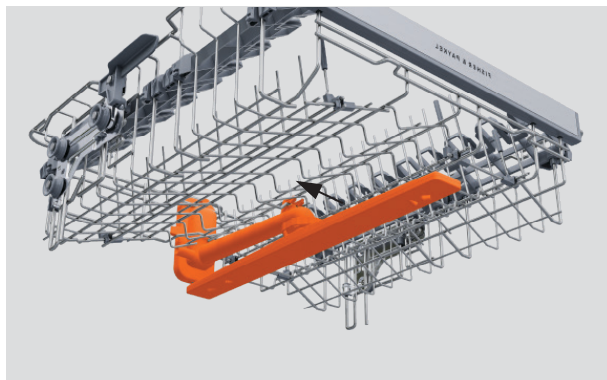


3. Reinstall the filter plate by tilting it toward the rear of the dishwasher and positioning the back edge under the clips. Then press down the front edge until the filter plate is securely in place.

## CLEANING THE SPRAY ARMS

If heavily soiled or blocked use a dishwasher cleaner/de-scaler to clean spray arms. Follow the manufacturer's instructions.

Do not remove the upper spray arm for cleaning. Clean with a small, plastic-bristled brush.



### **Cleaning the middle spray arm**

To remove the middle spray arm, turn the locking nut clockwise to release.

Rinse the spray arm thoroughly under running water, then refit.



### **Cleaning the lower spray arm**

To remove the lower spray arm, lift it from the base of the dishwasher.

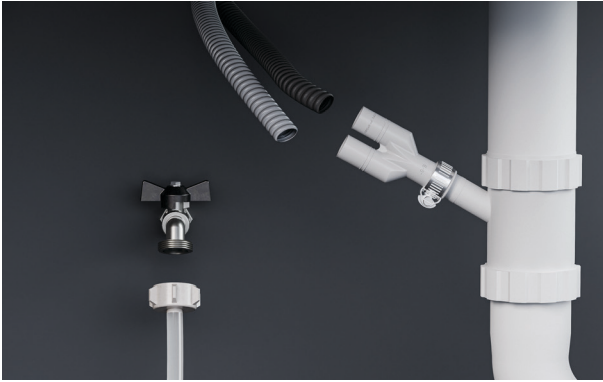
Rinse the spray arm thoroughly under running water, then refit.

Ensure the arm rotates freely when refitted.



## WINTERIZING

You should winterize your Dishwasher if it is installed in a cold climate where temperatures fall below 0°C, this prevents damage from water freezing in the dishwasher, hoses, and pipes.



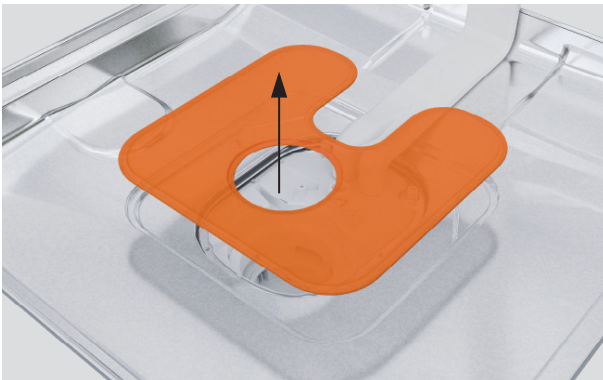
1. Turn off the water supply.

Disconnect the drain hoses from the sink drain pipe and the water inlet pipe from the water valve.



2. Drain the water from the hoses, inlet pipe and water valve, using a bucket or pan to collect the water.

Reconnect the water inlet pipe to the water valve and hoses to the sink drain pipe.



3. Remove the drain filter and the filter plate. Use a sponge to remove any remaining water from underneath before replacing.

# DETERGENT RECOMMENDATIONS



The amount of detergent required depends on how soiled your dishes are and the hardness of your water.

The quality of your wash detergent affects your wash performance. We recommend using premium powdered dishwasher detergents and tablets to effectively clean dishes, utensils and filters in your dishwasher.

Note:

- If using **powder** or **tablets**, place it in dispenser.

## Detergent Quantity Guide

### SOFT WATER

(Such as tank water)

| Soil level | Powder   | Tablets         |
|------------|----------|-----------------|
| Light      | 1/3 full | Not recommended |
| Medium     | 2/3 full | 1               |
| Heavy      | Full     | 1               |

### MODERATE WATER

| Soil level | Powder   | Tablets         |
|------------|----------|-----------------|
| Light      | 2/3 full | Not recommended |
| Medium     | 2/3 full | 1               |
| Heavy      | Full     | 1               |

### HARD WATER

(With a high mineral content)

| Soil level      | Powder | Tablets |
|-----------------|--------|---------|
| All soil levels | Full*  | 1       |

\*Prewash detergent can be added to the recess of the dispenser door after the main wash detergent has been added and the dispenser door shut.

## General use

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### Why are the dishes still dirty after a wash cycle?

- Dishwasher not loaded correctly. See First use guide.
  - Spray arm rotation blocked. See 'Cleaning the spray arm'.
  - Unsuitable wash program selected for load and soil level. See First use guide.
  - Excess food on dishware. Remove food scraps prior to loading.
  - Filter needs to be cleaned. See 'Cleaning the filter'.
  - Spray arm holes blocked. See 'Cleaning the spray arm'.
  - Incorrect detergent use. See 'Detergent recommendations'.
  - Dishwasher needs a deep clean with a clean cycle. See 'Care and cleaning'.
  - Hard water. Increase the rinse aid setting and the amount of detergent. See 'Detergent recommendations'.
  - Filter plate has not been reinstalled properly. Check filter is sitting under the clips and flush with the base of dishwasher.
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### Why is the detergent dispenser still full after a wash cycle?

Detergent dispenser was wet when loaded so detergent wasn't dispensed. Clean the dispenser and ensure it is dry before adding detergent. Avoid detergent coming into contact with skin and eyes.

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### Why are there white marks on the dishes after a wash cycle?

- Rinse aid may need to be refilled. See First use guide.
  - Dishwasher is overloaded or incorrectly loaded. See First use guide.
  - Detergent may not be suitable. See 'Detergent recommendations'.
  - Hard water. Increase the rinse aid setting and the amount of detergent. Refer to 'Detergent recommendations'. Your dishwasher does not have a built-in water softener. If you live in a hard water area, consult a plumber about installing a household water softener.
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### Why won't the dishwasher start?

- The door is not closed correctly. Ensure the drawer is firmly closed.
  - Cycle has not started. Check the wash program. See First use guide.
  - Too much time passed between pressing **START** ► and closing the door. Open the door and press **START** ►, then close the door while indicator is still flashing.
  - The control panel is locked. Press and hold the **DELAY START** ⏸ and **START** ► until the **LOCK** 🔒 indicator turns off.
  - Power supply is not connected. Connect the power supply.
  - Dishwasher is in Demo mode. Call Customer Care or your Authorised Service Centre.
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### Why has the dishwasher turned off?

No power. Check the power supply or for an outage in your home or area. The wash program will resume when the power is back on.

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### Why is the interior of the dishwasher stained?

- Some foods may stain the inside of the dishwasher. Rinse dishes before loading the dishwasher, or use **RINSE** after adding the dishes as this may minimise staining.
  - Run a deep clean cycle. See 'Care and cleaning'.
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## Noises, foam and excess water

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### Why is there water leaking?

- Drain hose disconnected from waste pipe. Reconnect the drain hose.
  - Water inlet hose not connected correctly. Ensure the inlet hose is connected securely.
  - Other leaks. Turn off water and power supplies to the Dishwasher. Call Customer Care or your Authorised Service Centre.
- 

### Why is there so much foam?

- Incorrect detergent use. See 'Detergent recommendations'.
  - Large amount of egg left on plates. Rinse excess egg prior to loading.
  - Rinse aid setting too high. Decrease the rinse aid setting.
  - Rinse aid spilt in tub or detergent bucket. Spilt rinse aid should be cleaned immediately.
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### Why is there fan noise after the wash cycle has finished?

This is normal. The fan will continue to run to assist with drying and will stop after a set time or when the door is opened.

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### Why does the fan start when I close the door, even though I didn't start a new wash?

This is normal. In some cases, the fan will run when the door is closed for a set time after a program has finished.

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### Why is the dishwasher making pulsing sounds?

If rinse aid is dispensing, it makes pulsing sounds. This is normal.

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### **Why is water pooling on the inner rim of the dishwasher after a wash?**

This is normal condensation. Wipe it dry.

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### **Why is there water under the filter?**

This is normal. You do not need to do anything.

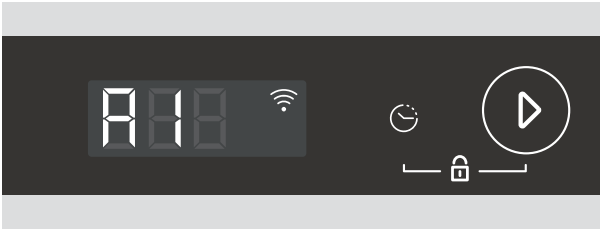
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### **Why is there excess water in the dishwasher?**

- Drain hose is bent. Straighten it.
  - Filter is blocked. See 'Care and cleaning'.
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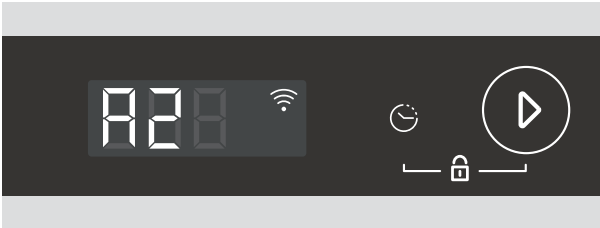
## FAULT CODES

- ① Identify the fault by the active indicators.
- ② Correct the issue.
- ③ Press **START ►** three times. This stops the beeping, clears the fault and resumes the cycle.



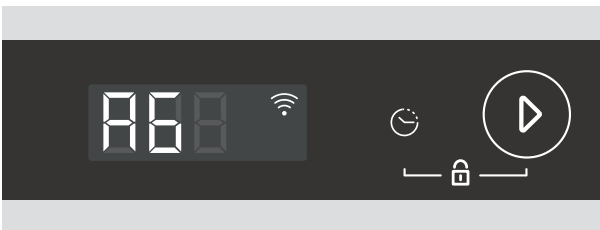
### Water supply fault (A1)

Indicators: Rinse, Sanitize, Dry+  
Ensure water supply is on.



### Water supply fault (A2)

Indicators: Rinse, Sanitize, Dry+  
Ensure water supply is on.



### Spray arm loose (A6)

Indicators: Glassware, Eco, Sanitize, Dry+

Check the spray arm is secured to the rotor.

