

FISHER & PAYKEL

FABRIC CARE CABINET

FC1260HG2 models

USER GUIDE

CN

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⚠ WARNING!



Electric Shock Hazard

Failure to follow this advice may result in electric shock or death.

- If you are using an extension cord or a portable electrical outlet device (e.g. multi-socket outlet box), ensure that it is positioned so that it does not come into contact with water or moisture.

⚠ WARNING!



Fire Hazard

- Only place items that have been washed with water in the cabinet.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Never stop the cabinet before the end of a cycle unless all items are removed and spread out in order to dissipate the heat.
- The cabinet produces combustible lint; the lint filter must be cleaned regularly.
- Do not put additives, fragrances or other laundry consumables into the water tank.
- Failure to follow the warnings outlined in these instructions can cause a fire hazard.
- Failure to follow these instructions can result in death or personal injury.

READ AND SAVE THIS GUIDE

WARNING!

Failure to follow all guides and rules could cause personal injury or property damage. Use this appliance only for the intended purpose as described in the user guide and installation guide of this appliance. When using this appliance, always exercise basic safety precautions including the following:

General

- This product has been designed for personal, family or household use. This product is not designed for any commercial use.
- This product is suitable for sale and use in mainland China only.
- This is a general guide only. For detailed information such as rated capacity, dimensions, Restriction of Hazardous Substances declaration and installation instructions refer to the website refer to fisherpaykel.cn
- If there is any inconsistency between this guide and the available version online, refer to the online version in the first instance.
- Do not touch or operate the appliance with wet hands or with bare feet.
- A damaged power cord must be replaced by a Fisher & Paykel trained and supported service technician, its service agent or similarly qualified persons in order to avoid a hazard. The appliance must not be operated until it is repaired, as there is risk of electric shock.
- Do not operate this appliance if it has been damaged during transport. Contact your Fisher & Paykel dealer or Fisher & Paykel trained and supported service technician.
- If any abnormal noise, odour, temperature or fault occurs during operation, stop using the appliance immediately, turn off the switch and disconnect the power.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or given instructions on how to use the appliance by someone responsible for their safety.
- Supervise children to ensure they do not play with the appliance or climb inside.
- Never allow small children, pets or dangerous items inside the cabinet, to prevent suffocation, death or other accidents.
- Prevent children and pets from approaching, playing with, or operating the appliance, including doors and water tank.
- Supervise children to ensure they do not play with the appliance, climb inside or inhale small parts.
- Do not place stools or similar climbing aids near the appliance.
- Do not swing on or put weight on the door, hanger storage notches, rail or racks.
- Do not climb on top of the appliance, as it may tip over and cause injury.
- Do not sit or lean on the open door. The appliance may tip over.
- Avoid impact to glass parts to prevent injury.
- Check and remove all objects from pockets, eg lighters and matches.
- Items should go through the cooling phase in the final part of the cycle. This ensures items are left at a temperature where they will not be damaged. If for any reason the cycle is stopped before it has finished, dry clothes should be removed immediately and not left in the appliance. Items should be quickly spread out flat to cool so heat can dissipate, not left bunched up, eg in a clothes basket or in a pile.
- If the cycle is interrupted, or at the end of the cycle, the cabinet might be very hot. Use caution when removing items from racks and hangers.

SAFETY AND WARNINGS

- The only user-removable parts of the cabinet are the filter, water tank, hangers and lower rack. No other parts are designed to be removed by anyone other than a Fisher & Paykel trained and supported service technician.
- For problems that cannot be solved from information in the user guide, turn off and unplug your appliance and contact a Fisher & Paykel trained and supported service technician.
- Never attempt to repair the appliance yourself.
- Never put dripping wet clothes in the cabinet as excess water may cause an electrical fault.
- Do not under any circumstances dry an electric blanket or any other electrical, plastic or rubber items in the appliance, unless the care label specifically states it is safe to do so. Never dry these items at high temperatures.
- Do not dry curtains in your cabinet.
- This cabinet includes steam and drying cycles. When caring for items, check the care label and strictly follow the instructions. Items without a care label, or with a label that do not explicitly state they can be dried are not suitable for drying cycles, otherwise damage may occur.
- Do not dry fabrics that have been treated with starch. Hardened starch residue may form a thin powdery layer, which can reduce drying performance.
- Never run the cabinet without the water tank in place.
- Fill the tank with clean water only.
- Before running **REFRESH**, **DEODORISE** or **SANITISE** drain the water tank and fill it with clean water. Do not use previously collected condensate.
- Do not use the water collected in the water tank for drinking or food processing.
- If the water tank becomes full, the appliance will pause and sound an alarm. You must empty the water tank before the appliance can continue running.
- Check and empty the drip tray regularly to ensure it does not overflow.
- Do not overfill the water tank. The maximum capacity line is marked on the back of the tank.
- Do not place anything on top of the cabinet as it may prevent airflow when the door is closed.
- Do not cover the machine with a plastic dust cover as this may cause moisture buildup.
- Do not place heavy objects or containers containing liquids such as vases, water cups, cosmetics, or medicines on top of the cabinet, as this may cause fire, electric shock or injury from falling objects.
- Do not place items on the appliance, especially hot or heavy items (such as containers filled with hot water).
- Do not put coins, ballpoint pens, or other metal objects into the steam outlet, as this may cause noise or damage the appliance.
- Do not block the steam outlet. Ensure items are placed securely on the racks so that they do not fall onto the steam outlet during a cycle.
- Do not open the machine door before the end of a cycle, as steam or hot air may escape and impact care results. Steam may also condense into water droplets on the floor, contaminating clothing.
- Door notches are designed for storing hangers when not in use. Do not hang items from them or put weight on them.
- Choking hazard: the hangers contain small parts. If a hanger is damaged, it must be replaced. Only use the supplied Fisher & Paykel accessories and hangers in the cabinet.
- Be careful not to pinch your fingers when opening and closing the door, as they may get caught in the doors.
- Do not place flammable items inside or near the appliance. Do not use flammable sprays near the appliance.
- For models with circuit breakers or RCDs, do not change their settings.

SAFETY AND WARNINGS

- **WARNING:** Keep ventilation openings unobstructed, especially for built-in installation.
- **WARNING:** Do not damage the refrigerant circuit.
- Do not overload the cabinet beyond its maximum capacity. Ensure air can flow freely around items.

MODEL	MAXIMUM CAPACITY* (ITEMS)	MAXIMUM CAPACITY* (HANGERS)
FC1260HG2	12	5

*Capacity refers to the maximum number of items the cabinet can treat at any one time. Maximum capacity of items may differ according to fibre and item type selection.

Lint

- Do not operate this appliance without the lint filter in place, or allow lint to accumulate in or around the appliance.
- Accumulated lint in the appliance can become a fire hazard; it also reduces the efficiency of the appliance by causing longer drying times and increased power consumption.
- Clean the lint filter regularly.
- Ensure the area around the appliance is clear of lint.
- If the lint filter becomes damaged, contact your Fisher & Paykel trained and supported service technician to arrange getting a new filter. Do not operate your appliance with a damaged lint filter or without the filter in place, as this will cause damage to your appliance.

Spontaneous combustion

To reduce the risk of fire the following should be observed:

- Items that have been spotted or soaked with vegetable oil or cooking oil are a fire hazard and should not be placed in the appliance.
- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as this appliance. The items become warm causing an oxidation reaction in the oil. This oxidation creates heat. If the heat cannot escape the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping creating a fire hazard.
- If it is unavoidable that fabrics that contain vegetable oil, cooking oil or have been contaminated by hair care products be placed in this appliance, they should first be washed in hot water with extra detergent — this will reduce, but not eliminate the fire hazard. They should not be removed from the appliance and piled or stacked while hot.
- Items that have previously been cleaned in, washed in, soaked in or spotted with flammable liquids or solids, eg petrol/gasoline, kerosene, dry cleaning solvents, vegetable or cooking oil, acetone, denatured alcohol, some brands of spot removers, turpentine, waxes and wax removers or other flammable or explosive substances should not be placed in the appliance.
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- Fabric softeners or similar products should not be used in the appliance to eliminate the effects of static electricity, unless this practice is specifically recommended by the manufacturer of the fabric softener product.
- Items such as foam rubber (latex foam), shower caps, rubber backed articles, clothes or pillows fitted with foam rubber pads, waterproof textiles, shoes containing rubber or plastic items should not be placed in the appliance. These materials can spontaneously combust when heated.
- Do not dry unwashed items in the appliance.

SAFETY AND WARNINGS

- When using **REFRESH**, **DEODORISE** or **SANITISE** on unwashed clothing ensure there are no flammable substances on them.
- Do not use laundry consumables such as fragrances, anti-wrinkle agents or stain removers on items before placing them in the cabinet.

Installation

- Install the appliance on a solid and level floor surface. Ensure the cabinet has been lowered onto all four feet as per the installation instructions (available via download).
- The appliance must be installed in a well-ventilated, dust-free environment.
- The appliance must not be installed on any textured floor coverings (e.g. carpet, rugs).
- Do not install the cabinet behind a lockable door, sliding door, or behind a door where the hinge is on the opposite side to that of the cabinet in such a way that the full opening of the door is inhibited. Ensure the cabinet door can always be opened fully.
- If installing behind a door, it must be hinged on the same side as the cabinet with a minimum clearance of 30mm from the front of the cabinet to the internal face of the door in order for the product to operate safely. The enclosed space must be provided with sufficient ventilation to meet local building code requirements or the door must be open while the product is operating.
- Do not install this appliance on a plinth as this may create a tipping hazard.

Transport

- During transport, the maximum tilt angle of the appliance must not exceed 45°.
- Remove the water tank module to prevent water from overflowing when the appliance is tilted.
- Before first use, allow the appliance to stand upright for 2 hours before connecting to the power supply.
- The appliance is heavy and may cause injury when lifted. We recommend two persons to move and install the appliance.

Installation location

- Insects (e.g. cockroaches) may damage the appliance. Keep the appliance and surrounding area clean.
- Install on a hard, level and stable surface. Do not install on sloped, uneven, or soft surfaces (e.g. rough concrete).
- Do not place wood, cardboard, or similar materials under the appliance to level the floor.
- Do not place or operate microwave ovens, induction cookers, hair dryers, irons, ovens, or other electromagnetic heating appliances near the appliance.
- Use the appliance in an ambient temperature range of 5 °C to 35 °C.
- Do not install in direct sunlight or near heating devices.
- Do not use near biogas pits or environments containing flammable or explosive gases or liquids.
- Do not install in dusty environments (e.g. coal dust, flour).
- Do not allow lint to accumulate around the appliance.
- Do not place lit candles, cigarettes, mosquito coils, or other ignition sources on the appliance.
- Do not install outdoors or in wet environments.
- Do not spray the appliance directly with a shower head. If water is accidentally splashed onto or enters the appliance, allow it to dry in a well-ventilated area and ensure it is safe before using it again.
- Maximum operating altitude: 2000m.

SAFETY AND WARNINGS

Electrical requirements

- Use a 220 V / 50 Hz AC power supply only. Do not replace the product or supply fuse with a conductor or a fuse exceeding the specified current rating. The electricity meter, wiring, and outlet must be rated for 10 A or higher and must be reliably grounded.
- The power outlet must be located within reach. Ensure the installation provides accessibility to the plug or incorporate a switch in the fixed wiring in accordance with the wiring rules to allow disconnection of the appliance from the supply after installation.
- Use a dedicated power outlet only. Do not connect the appliance to a light fitting. Live, neutral, and earth wires must be correctly and securely connected. The outlet must be CCC-certified or equivalent.
- The grounding terminal must be reliably grounded and kept away from water and gas pipes. If grounding test results are abnormal, have a qualified professional inspect and rectify the issue to prevent damage, electric shock, or other serious hazards.
- Before and after installation, check that the power cord is not trapped, crushed, or damaged. If the power supply cord is damaged, it must only be replaced by a Fisher & Paykel trained and supported service technician.
- Do not remove or modify the grounding pin of the power plug under any circumstances.
- Do not bend, damage, modify, crush, twist, pull, tie or place heavy objects on the power cord or plug. Do not use extension cords or plug adapters.
- In the event of a gas leak, immediately close the gas valve, open doors and windows, and do not insert or remove the appliance power plug or any other electrical plug.
- **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- We do not recommend the use of portable electrical outlet devices for safety reasons.
- Do not touch or insert/remove the power plug with wet hands. Do not unplug by pulling on the power cord.
- Ensure the plug is fully inserted into the outlet and maintains firm contact, and is cleaned of dust regularly, otherwise poor insulation and fire may result.

Cleaning

- Clean the cabinet after every use.
- Always disconnect the power before cleaning. Do not handle the plug with wet hands.
- Do not use organic solvents or corrosive liquids on the exterior or rubber parts.
- Use a neutral detergent and a soft damp cloth.
- Do not insert hands, feet, or arms under the appliance casing during cleaning.
- Do not use steam cleaners, high-pressure cleaners, hoses, or sprays. Do not spray water directly onto the appliance.

Disposal

- Packaging materials may cause injury. Keep all packaging out of children's reach.
- Dispose of the appliance responsibly at the end of its life or hand over to qualified professionals. Improper disposal may cause environmental harm or other hazards.
- When disposing of this appliance, it is recommended that the door is removed to avoid children getting trapped inside and that the electrical cable is cut off close to the cabinet.

SAFETY AND WARNINGS

Hazardous Substances Declaration Table and Marking

1. Information on the Hazardous Substances declaration for this product is available online. Go to www.fisherpaykel.com/cn/zh_CN/specify and search by appliance type, product name or model.
2. The RoHS mark and the Environment-Friendly Use Period (EFUP) can be identified on the rating label affixed to the product.

Product Quality Certificate

Fisher & Paykel Appliances Ltd hereby declares that:

All models listed in the User Guide are designed in compliance with the applicable Chinese GB product safety standards and manufactured under an established factory quality management system. The model number and manufacture date can be identified on the product rating label. Accordingly, the listed models comply with the requirements of the People's Republic of China Product Quality Law.

This product complies with the following standard

Q/0212HRE 041 Clothes Care Machines

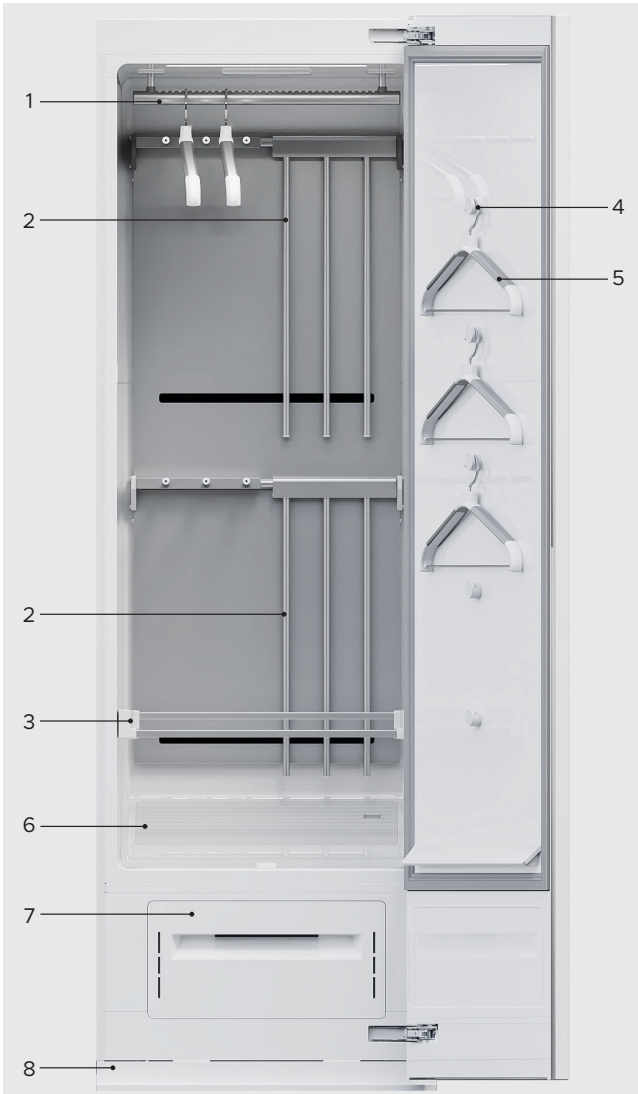
This equipment contains a radio transmitter module with CMIIT ID: 2020DP0140.

GET TO KNOW YOUR CABINET



Download the app for a smarter experience

- Access extra features and information
- Track and run cycles from your phone
- Customise your favourite cycles
- Get the latest software updates

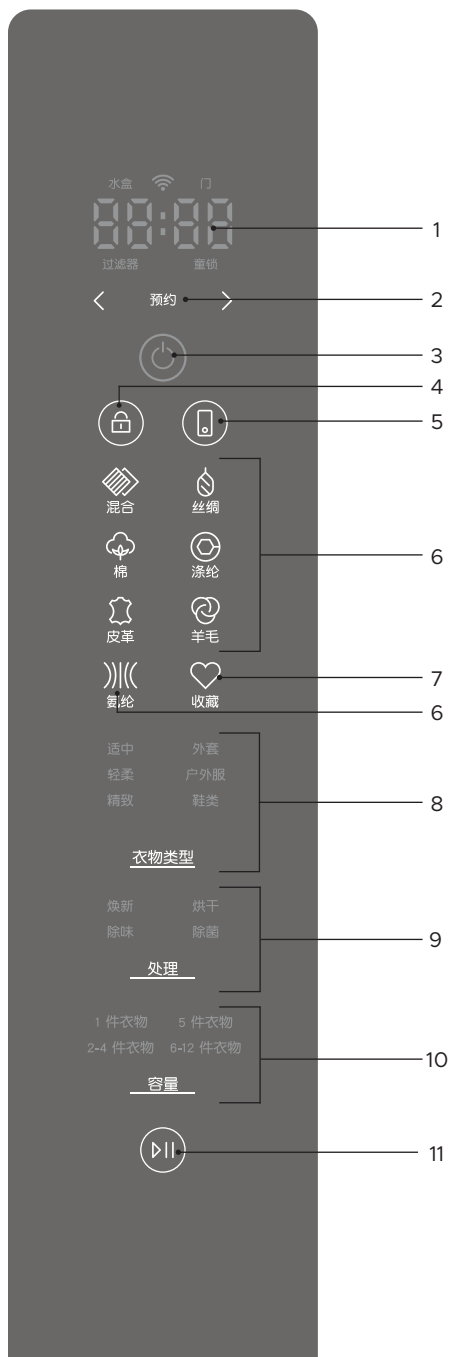


Features and accessories

- 1 Top rail
- 2 Rear racks (folding)
- 3 Lower rack (removable)
- 4 Hanger storage hooks
- 5 Hangers
- 6 Lint filter*
- 7 Water tank
- 8 Drip tray

*Located behind front grille.

CONTROL PANEL



Control panel

- 1 Display
- 2 Delay
- 3 Power On/Off
- 4 Key Lock
- 5 Remote mode
- 6 Fibre types
- 7 Favourite
- 8 Item type
- 9 Treatment
- 10 Capacity
- 11 Start/Pause

UNDERSTANDING FIBRE TYPES

Every cycle starts with fibre type

This appliance uses a fibre-led system and precision sensing to treat your items, so selecting the right fibre type for each load is key to setting the best cycle each time.

Treat for the most delicate fibre

Items may be a blend of multiple fibres — some more delicate than others. The care label on an item will tell you what fibre or fibres the item is made of and how to care for it.

Select the fibre type on your cabinet that applies to the most sensitive or delicate fibre in the blend, even if it is only a small percentage.

Identify delicate fibre types

This table helps identify the most delicate or sensitive fibres commonly found on care labels. It also offers alternative cycle suggestions for specialist fibres. Recommendations may not suit all items — always check your care label first.

SENSITIVITY	COMMON FIBRES	FIBRE TYPE	ITEM TYPE
High ↑ ↓ Low	Cashmere, Angora, Mohair	Wool	Ultra delicate
	Down	Down	
	Silk	Silk	
	Wool, Merino, Lambswool	Wool	
	Elastane, Spandex, Lycra	Elastane	
	Viscose, Bamboo Viscose, Rayon, Modal	Cotton	
	Lyocell, Tencel™		
	Acrylic	Polyester	
	Linen	Cotton	
	Ramie		
	Nylon, Polyamide	Polyester	
	Polyester	Polyester, Mixed	
	Cotton	Cotton, Mixed	

CYCLE SELECTIONS

FIBRE TYPE

Select the specific fibre type that matches the load or choose the fibre type that applies to the most delicate fibre in the load.

Mixed

For everyday mixed loads with a variety of fibres, and for cotton-polyester blends.

Cotton

For 100% cotton loads.

Leather

For 100% leather items.

Elastane

For items containing 10-50% elastane fibre, also known as spandex. A stretchy and resilient fibre, elastane provides ease of movement in close-fitting items and is often found in activewear and leggings.

Silk

For 100% silk items and silk blends. Silk is a natural fibre produced by silkworms that is soft, smooth and luxurious, and requires specialised care.

Polyester

For 100% polyester items.

Wool

For 100% woollen items and wool blends. Wool is a natural fibre that comes from sheep, goats and other mammals, and is warm, insulating and moisture wicking. It is commonly found in suits, sweaters and winter clothing for its warmth and comfort.

ITEM TYPE

Item type relates to the durability of items in your load. Treat garments and items of similar durability together.

Moderate

Everyday items like t-shirts, shirts, shorts and pants.

Delicate

Light and easily damaged or torn items like blouses, dresses and other items.

CYCLE SELECTIONS

Ultra delicate

Very fragile items like lace, lingerie and fine knitwear.

Outerwear

For structured items such as suits, jackets and blazers.

Outdoors

Weather-resistant items like jackets, windbreakers and pants.

Shoes

For sneakers and sports shoes with textile or canvas uppers, for one pair at a time.

TREATMENT

Treatment lets you select from a range of specialised treatments to suit your needs.

Refresh

Quick steam treatment to refresh dry items. For best results use this cycle for one or two items at a time. Ideal for items like dress shirts to refresh before ironing.

Deodorise

Extended steam cycle designed for reducing odours in dry items.

Dry

Specialised drying cycles for a variety of fabrics.

Sanitise

Designed to eliminate bacteria and sanitise items using sustained heat cycles designed for sanitising dry items. Ideal for towels and sheets, but unsuitable for delicate items.

CAPACITY

Capacity lets you chose the number of items you would like to place in the cabinet.

SORT YOUR ITEMS

Sorting your items well is essential for taking care of your clothes and getting the best results from your appliance. Follow these steps every time you use the cabinet.



1. Check each care label to see the fibre composition and how each garment should be treated. See 'Understanding fibre types'



2. Sort items into loads of similar fibre, item type and item colour.



3. Check pockets, close fasteners and zippers, and untangle items before loading.

LOADING SUGGESTIONS

For best results, place similar items and fibres in the cabinet together and do not exceed the maximum capacity selected for the cycle.

Hangers



Use the hangers for shirts, blouses, pants, dresses, coats and other longer items.

Only use the supplied hangers.



Use the clips to secure items such as pants, skirts, strapless items or delicate tops.



Use the top rail to hang items on hangers.

Do not hang more than five hangers per load.

To help airflow, ensure hangers are all placed facing in the same direction.



Use the hooks on the door to store hangers while not in use.

Do not use the storage hooks for hanging items in the cabinet.

LOADING SUGGESTIONS

Rear racks



The racks are adjustable so you can hang a variety of clothing items, from shirts and blouses to dresses and suits.

Adjust the racks to fit items of different sizes and shapes.



Use the racks to drape items or to lay items flat.

Lay woollen and knitted items flat across the racks to minimise stretching.



When draping items over the racks ensure fabric is single layered and there is enough space between items for airflow.



The rear racks can be folded down to create more space for longer items.

Holding the base of the rack, slide towards the centre to unlock, then fold down.

Keep fingers and items clear of moving parts when adjusting.

LOADING SUGGESTIONS

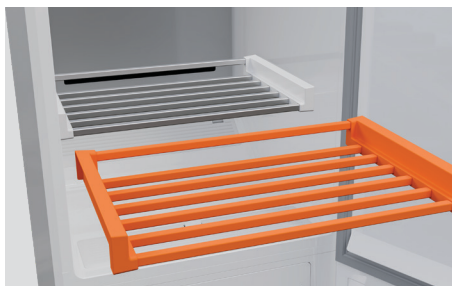
Lower rack



Place shoes on the lower rack.

Shoes should be free of debris or dirt before placing in the cabinet. Rinse or wipe clean first.

Do not place items directly on the base of the cabinet.



The lower rack can be removed to create more space for longer items.

Lift the rack up to remove.

SETTING A CYCLE



1. Hang or place items in the cabinet.
Allow enough space between items for air to flow freely. Ensure items are not touching the base or sides of the cabinet.



2. Check the water tank.
DRY (烘干): Ensure the tank is empty.
REFRESH (焕新) / DEODORISE (除味) / SANITISE (除菌): Empty any water in the tank, then refill with fresh tap water.



3. Press the **POWER** button to turn on display and select desired fibre type.
Refer to 'Cycle selections' for fibre types.

SETTING A CYCLE



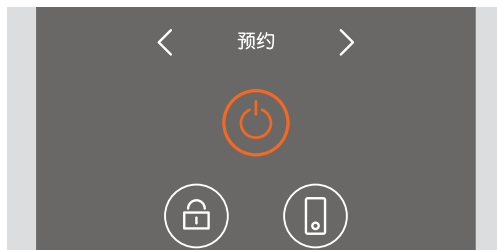
4. Select item type, treatment and capacity.

Refer to 'Cycle selections'.



5. Starting or pausing the cycle

Press the START/PAUSE ►|| button.



Cancelling the cycle

Press the POWER  button.

FAVOURITE

Save your preferred cycle options for quick access next time you use the cabinet. Once you have saved a cycle, press the FAVOURITE  button to access the saved cycle.

Only one cycle can be saved at a time.



1. Select your preferred item type, treatment, capacity.



2. Press and hold the FAVOURITE  button for 3 seconds to save.

DELAYED START

You can delay the start of a cycle between 15 minutes and 12 hours. You need to select your cycle options before setting a delayed start.



1. Select your preferred cycle options.
Press **DELAY (预约)** and use the arrows to cycle through the time options.



2. Press the **START/PAUSE ▷||** button to confirm.

The cycle will start at the end of the countdown, provided the door has not been opened.

Press **DELAY (预约)** at any point to view how much time remains in the countdown.

KEY LOCK

Lock the cabinet controls to prevent accidental use by children or when cleaning. When locked, the controls will be unresponsive, except for the **POWER**  button.

Key lock can be set at any time including while a cycle is running.



1. Press and hold the KEY LOCK  button to lock or unlock the controls.

WI-FI CONNECTION AND REMOTE MODE

Your appliance may be connected to your home wireless network and operated remotely using the app. Connect your appliance to ensure it stays up to date with the latest software and features.

Getting started

- Ensure your home Wi-Fi network is turned on.
- You will be given step-by-step guidance on your mobile device.
- It may take up to 10 minutes to connect your appliance.
- For further guidance and troubleshooting, please refer to the app.

On your mobile device:



- 1 Download the app. Scan the QR code or search “海尔智家” in your device’s app store to download the app.
- 2 Register and create an account.
- 3 Add your appliance and set up the Wi-Fi connection.

Connecting to your home Wi-Fi



1. Press and hold the **POWER** button for 3 seconds. The Wi-Fi icon will flash continuously until connection has been achieved.

Enabling Remote mode

After connecting your appliance to Wi-Fi, you can use Remote mode to manage cycles in the app. Add items to the cabinet before enabling Remote mode and ensure the door is fully shut. For safety reasons, opening the appliance door will cancel Remote mode.



2. Ensure the Wi-Fi indicator is lit. Press and hold the **REMOTE** button until the indicator illuminates. Remote mode is now enabled.

SETTINGS

Audio

Turn button press and end of cycle sounds on or off. Alerts for notifications and faults will still sound.

Default: ON



1. Press and hold SILK (丝绸) and POLYESTER (涤纶) icons together for 3 seconds until *5nd OFF / 5nd On* appears in the display.

Factory default

Reset **FAVOURITE** and any other saved settings back to the factory default.



2. Press and hold the ELASTANE (氨纶) icon and the START/PAUSE >|| button together until *r5t* appears in the display.

Ventilation

If the door remains closed after a cycle ends, the cabinet will periodically circulate air. During this time you may hear the cabinet running. This has been designed to keep your items and cabinet fresh even if the door is left closed for up to 24-hours.

CLEANING

Surfaces and accessories

Wipe with a damp cloth and mild detergent, then dry with a clean, lint-free cloth.

We do not recommend using the following cleaning products as they may cause damage:

- Plastic or stainless steel scouring pads
- Abrasive, solvent, household cleaners
- Acid or alkaline cleaners
- Hand washing liquids or soap
- Stainless steel cleaners or polishes
- Laundry detergents or disinfectants

Drip tray

Check and clean the drip tray regularly to prevent water overflowing.



Use a cloth to wipe up any water that has collected in the drip tray.

Ensure the drip tray is correctly in place before running another cycle.

Lint filter

Check and clean the lint filter regularly to prevent build up.



Remove the front grille to access the lint filter.

Remove the lint filter and wipe clean, then replace.

Ensure the lint filter is correctly in place before running another cycle.

WATER TANK

Dry (烘干)

When using the Dry treatment, water is collected in the water tank in the base of the cabinet. Empty the water tank before or after every load.

Refresh (焕新) / Deodorise (除味) / Sanitise (除菌)

Before using Refresh, Deodorise or Sanitise treatments, fill the water tank with fresh tap water to the max line. Do not use any water collected from previous cycles.

Do not add any fragrances or other substances to the water.

Emptying or filling the water tank



1. Use the handle to pull the water tank out. Keep the tank level when removing to prevent water from spilling.



2. Empty or fill the water tank (depending on the treatment), then replace. **Ensure the water tank is correctly in place before running another cycle.**

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Cabinet will not start	No power.	Ensure the cabinet is plugged in and the power supply is turned on at the wall.
	The door is not properly closed.	Ensure the door is firmly shut.
	Water tank full, empty or not properly in place.	Ensure the water tank is correctly in place. Refer to 'Water tank'.
	Delayed start is set.	Refer to 'Delay Start' for more information.
	Key lock is on.	Press and hold the KEY LOCK  button to unlock the controls.
Cabinet stops mid-cycle	Power failure.	After a power cut the cabinet will be paused. Press the START/PAUSE  button to restart the cycle.
	Cycle has been paused.	Press the START/PAUSE  button to resume the cycle.
	Water tank is full.	Water collects in the tank during a Dry treatment. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
	Door is open.	Ensure the door is firmly shut.
Fabric damage	Instructions on care label not followed.	Follow the instructions on the care label of the items.
	Fibre type and/or item type selected not appropriate for the items in the load.	Ensure the fibre type and/or item type selected is appropriate for items in the load. Refer to 'Cycle selections'.
	Items not separated.	Dry similar items together or select the MIXED (混合) fabric type. Refer to 'Cycle selections'.
	Items fell off racks or hangers.	Ensure items are securely placed on racks and use the clips to secure items onto hangers.
	Items removed from cabinet before they have cooled.	Removing items while still hot may cause damage. Spread items out and allow to cool fully before putting away.
Dye transfer	White/light and coloured items touching in the cabinet.	Space out items in the cabinet so they are not touching. Sort white/light and coloured items into separate loads.
	Coloured items placed above white/light items in the cabinet.	Ensure white/light items are placed on the top rack. Sort white/light and coloured items into separate loads.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
Cabinet is beeping and displaying a code	Cabinet has a fault.	Try turning the cabinet off and waiting one minute before turning it back on. If the fault code persists contact Customer Care. Refer to 'Fault codes'.
	Fibre type and/or item type selected not appropriate for the load.	Ensure the fibre type and/or item type selected is appropriate for items in the load. Refer to 'Cycle selections'.
	Cabinet is overloaded for the cycle.	Some treatments, and item types have a lower maximum capacity. Refer to 'Cycle selections'.
		Try splitting the load up into smaller ones.
	Water tank is full.	Water collects in the tank during a Dry treatment. This may need to be emptied partway through the cycle if it becomes full. Refer to 'Water tank'.
Cycle taking too long	Environmental conditions may be affecting operation.	In particularly hot or cold conditions cycles may take longer and be less efficient. Ensure the cabinet is installed in a well-ventilated, dust-free environment.
	Load overly wet at the start of cycle.	Remove more water from the load before placing it in the cabinet, e.g. select a faster spin speed on your washer, if appropriate for your load.
Water coming from under the cabinet	Water tank not correctly in place.	Ensure the water tank is correctly in place.
	Water tank may need to be emptied.	Empty the water tank. Refer to 'Water tank'.
	Water tank may be damaged.	Check the water tank for any signs of damage.
	Drip tray may be full.	Check drip tray and wipe out any water.
	Cabinet door not closing properly, affecting the seal.	Ensure there is nothing obstructing the door opening and that the cabinet door is closed properly.

FAULT CODES

How do I know if there is a problem?

Your cabinet will beep and an alert will show in the display.

What to do

First try to fix the issue and clear the alert according to the steps in the following table.

If the problem persists

- 1 Note down the fault code.
- 2 Contact Customer Care by referring the contact details in the Service and Warranty booklet or go to fisherpaykel.cn

'E' fault codes

You may be able to clear the fault by resetting the cabinet. Follow the steps below:

- 1 Press **POWER** to turn the cabinet off.
- 2 Wait a few seconds, then press **POWER** to turn the cabinet back on.

If the fault code has disappeared, the fault has been reset and you can continue to use the cabinet.

ALERT	WHAT TO DO
<i>On LOCK OFF LOCK</i>	Press and hold KEY LOCK to unlock the controls.
<i>Door OPEN</i>	Ensure the door is firmly shut. Try opening and closing the door again.
<i>Full</i>	Reposition the load, ensuring items are not in the way of the door.
<i>FULL</i>	Check and clean the lint filter.
<i>FULL</i>	Check and empty the water tank.
<i>Fi LL</i>	Fill the water tank with fresh water.
<i>Cold</i>	The room temperature is too low for the cabinet to work effectively. Ensure that the room temperature is above 5°C to avoid loss of efficiency.
<i>Hot</i>	The internal cabinet temperature is too high. Ensure the door is closed and allow the cabinet to cool before continuing.
	A cycle using steam is in progress. Ensure the door is closed and allow the cycle to finish before continuing.
<i>CANt dry</i>	The maximum cycle time has been reached. Ensure the cabinet is not overloaded and that the cycle selected is appropriate for items in the load. Refer to 'Cycle options' and 'Troubleshooting'.
<i>E + number</i>	Note down the alert code. Contact a Fisher & Paykel trained and supported service technician or Customer Care.

MANUFACTURER'S WARRANTY AND SERVICE GUIDE



To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at <https://www.fisherpaykel.com/cn/help-and-support/warranty-information>

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

If you need assistance:

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care consultants.

Telephone: 4006 408 777

Website: www.fisherpaykel.cn

Manufacturing address:

Qingdao Jiaozhou Haier Washing Appliances Co.,Ltd.

Haier Industrial Park, Haier Avenue, Jiulong Street Office,

Jiaozhou City, Qingdao, Shandong Province, P.R.China

Complete and keep for safe reference:

Model	_____
Serial No.	_____
Purchase Date	_____
Purchaser	_____
Dealer	_____
Suburb	_____
Town	_____
Country	_____

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The models shown in this guide may not be available in all markets
and are subject to change at any time.

The product specifications in this guide apply to the specific products and models described
at the date of issue. Under our policy of continuous product improvement, these
specifications may change at any time.

For current details about model and specification availability in your country, please go to
our website or contact your local Fisher & Paykel dealer.

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