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# FRENCH DOOR REFRIGERATOR FREEZER

## CARE & MAINTENANCE

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**FISHER & PAYKEL**

NZ AU UK IE SG

## **FRENCH DOOR REFRIGERATOR FREEZER**

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RF600ADX1, RF600ADYB1, RF600ADYX1, RF600ADUB1, RF600ADUX1,  
RF600ADPVX1, RF600AMPVG1

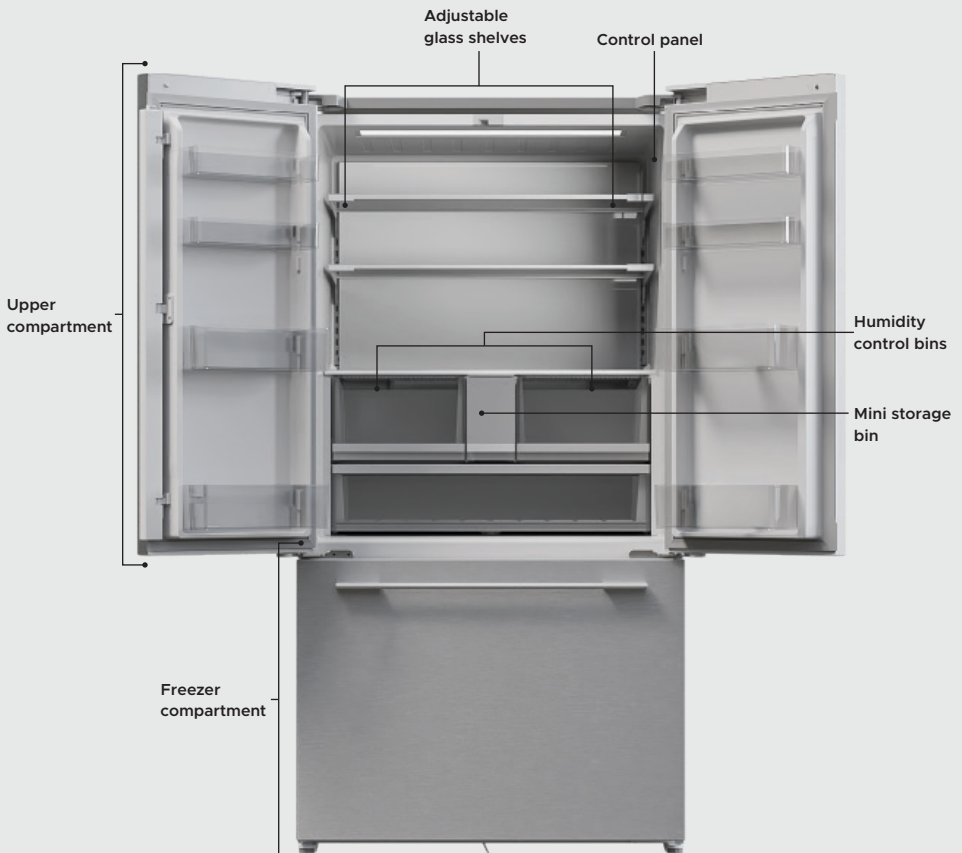
## GET TO KNOW YOUR APPLIANCE



### How to get the best results from your refrigerator:

- Adjust the temperatures for each compartment as required.
- Register your product to get streamlined service support
- Connect to Wi-Fi to access your appliance via the app.

### NON ICE & WATER MODEL



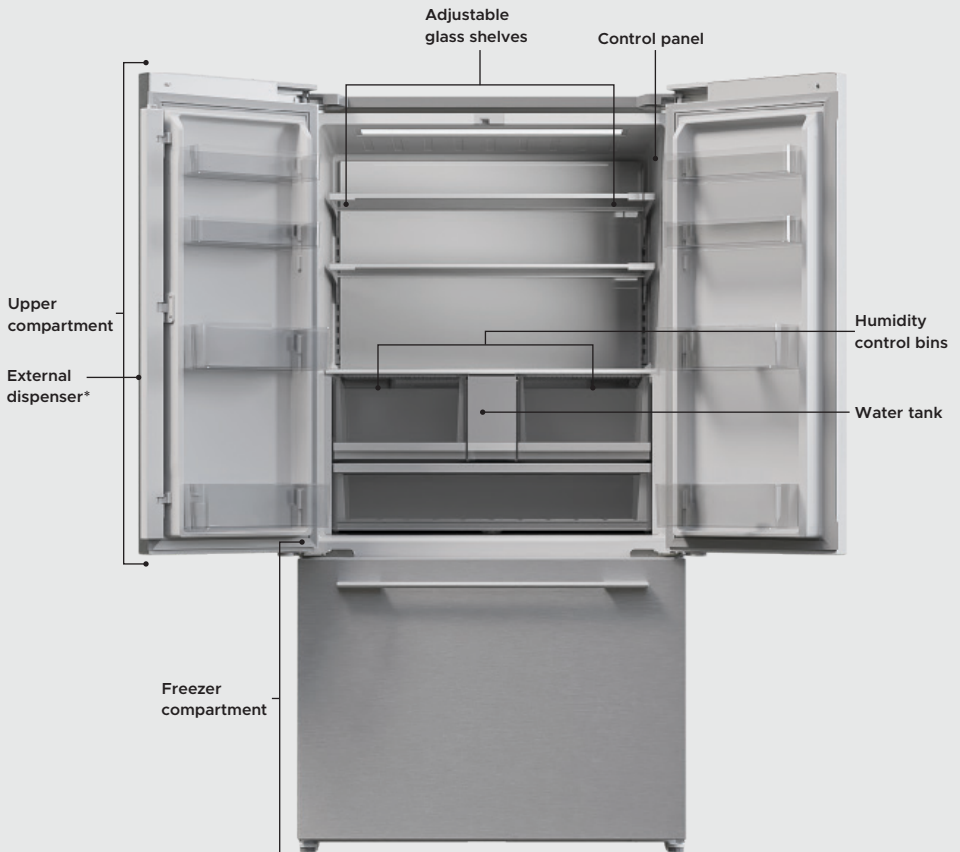
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### NON PLUMBED MODEL



\*Located on front of door

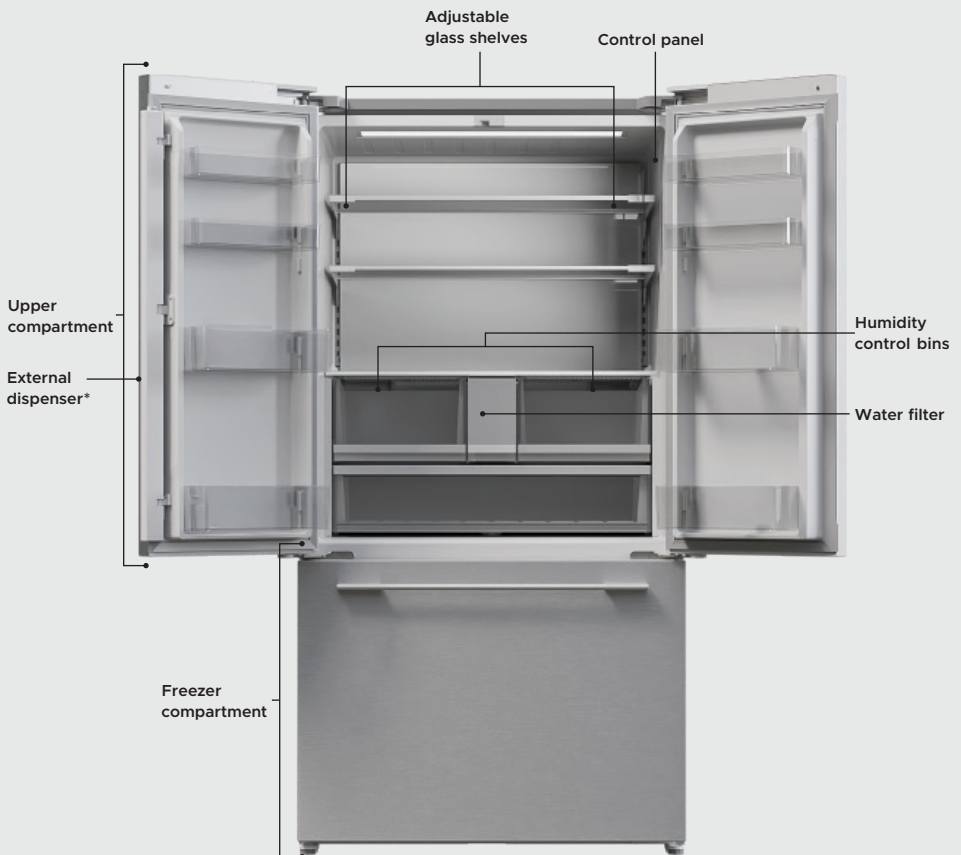
## GET TO KNOW YOUR APPLIANCE



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### ICE & WATER MODEL



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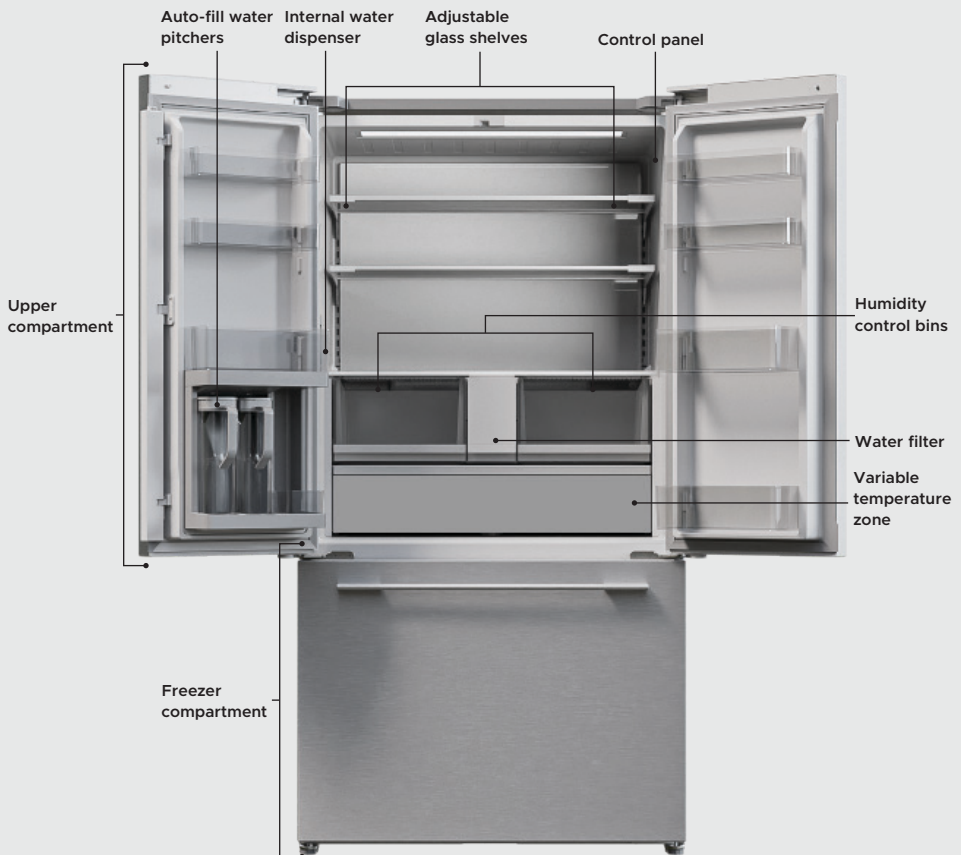
## GET TO KNOW YOUR APPLIANCE



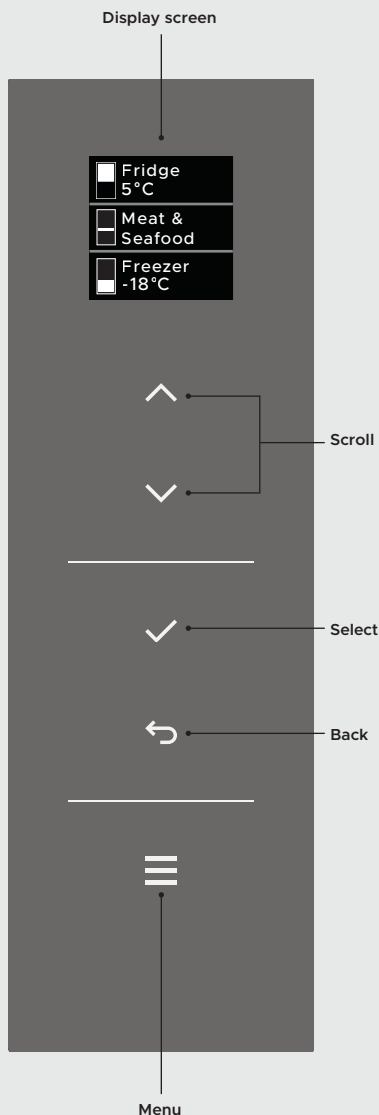
### How to get the best results from your refrigerator:

- Adjust the temperatures for each compartment as required.
- Select a food mode for the variable temperature zone to suit the items you are storing.
- Register your product to get streamlined service support
- Connect to Wi-Fi to access your appliance via the app.

### INTERNAL PITCHER & DISPENSER MODEL



## CONTROL PANEL



Use the menu to access product features and settings, or to return to standby. If the display has been locked, hold for two seconds to unlock.

### Temperature

Select a mode or adjust the temperature.

### Ice

Turn the ice maker on or off.

### Ice Boost

Boost ice production for the next 24 hours.

### Max Cold

Quickly cool down items that have just been added to the product.

### Bottle Chill

Set a 15-minute timer when chilling wine or other beverages in the freezer.

### Water Dispenser\*

Lock the water dispenser to prevent accidental use.

### Autofill Pitchers\*\*

Turn autofill on or off.

### Door Alarm

Mute the door alarm for 20 minutes or until the door is closed again.

### Display Lock

Lock the controls to prevent accidental use.

### Sabbath Mode

For the Sabbath observant. In Sabbath Mode, alarms, lights and the display will be deactivated for 80 hours.

The lights will not turn on when you open the door.

- The door alarm will not operate.
- The display will not illuminate.
- The display will be unresponsive.

### Settings

Adjust the appliance settings to suit your preferences or set up a Wi-Fi connection. Refer to 'Wi-Fi connection'.

\*Only applies to water dispenser models.

\*\*Only applies to internal pitcher and dispenser models.



### Key steps to maintain your refrigerator

Follow these steps every few months to remove dirt, marks and smells.

- Wipe exterior elements
- Clean door seal
- Clean interior shelves
- Clean water tank

To clean surfaces, wipe with a damp soft cloth, and dry with a lint-free cloth.



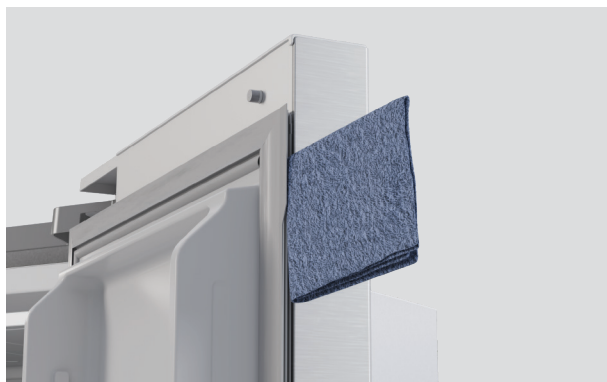
### We do not recommend:

- Scouring pads
- Stainless steel cleaners or polishes
- Abrasive, acidic, alkaline or solvent cleaning products



### Wipe fridge

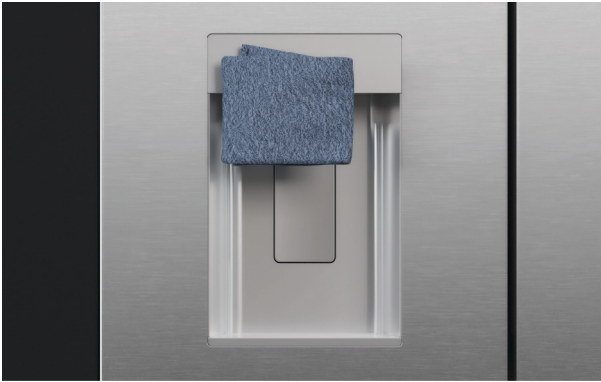
Wipe the exterior doors using a damp soft cloth.



### Door seal

Clean the magnetic door gasket every three months with liquid detergent dissolved in warm water.

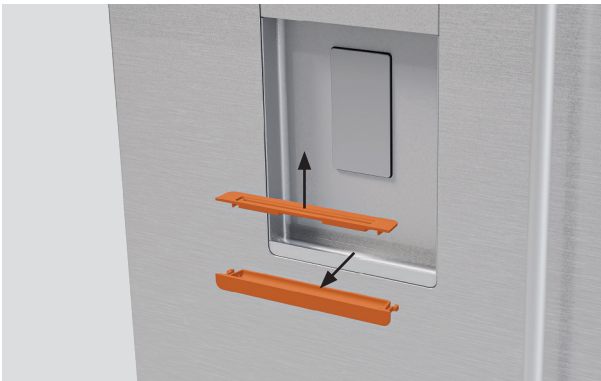
## CLEANING AND CARE



### **External display and water dispenser (Water-dispensing models only)**

Activate the **DISPENSER LOCK** to prevent water from dispensing when cleaning.

Clean the pad and external display with a damp soft cloth.



### **Drip tray (Water-dispensing models only)**

**1.** Remove the drip tray from the dispenser panel.

Pull the two halves of the tray apart.

Clean with liquid detergent dissolved in water and a soft lint-free cloth.

Rinse with clean water and dry with a clean soft lint-free cloth.



**2.** Securely clip the two halves together.

Re-insert the drip tray back into the dispenser panel, rounded sides first.

## CLEANING AND CARE



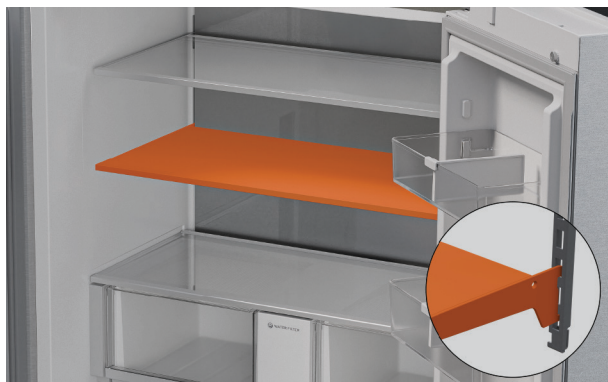
### Cleaning interior

**1.** Remove the shelves and wash in warm soapy water, rinse with clean water, and dry.

Refer to 'First use' guide for shelves removal.



**2.** Wipe the internal surfaces of the fridge with warm water, mild dish soap and a soft lint-free cloth.



**3.** Place shelves back in place.

## CLEANING AND CARE



### **Remove bins**

**1.** Remove the bins and wash in warm soapy water, rinse with clean water, and dry.

Refer to 'First use' guide for bin removal.



**2.** Place the bins back in place. Ensure it is securely attached before use.

The runners are pre-lubricated and require no maintenance. Do not remove the grease or immerse the runners in water, as this may affect performance.

## CLEANING AND CARE

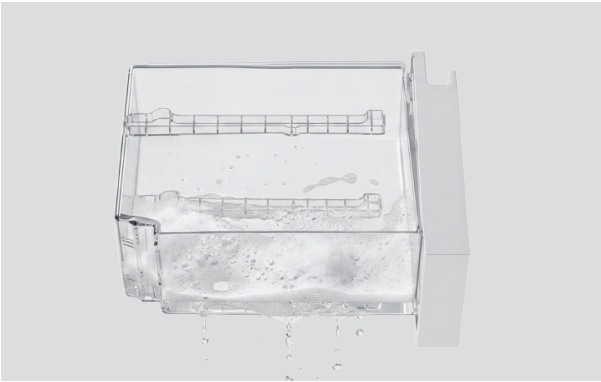


Non-plumbed refrigerators with an external water dispenser require the water tank to be cleaned and refilled regularly.



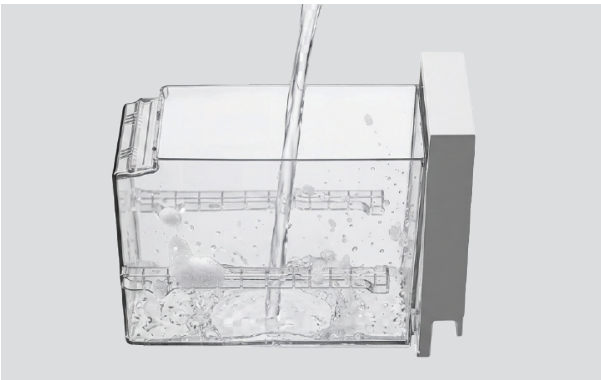
### **Cleaning the water tank.**

**1.** Turn off the fridge water function and remove water tank from refrigerator.



**2.** Empty remaining water. Refill the tank with warm water and mild dish soap.

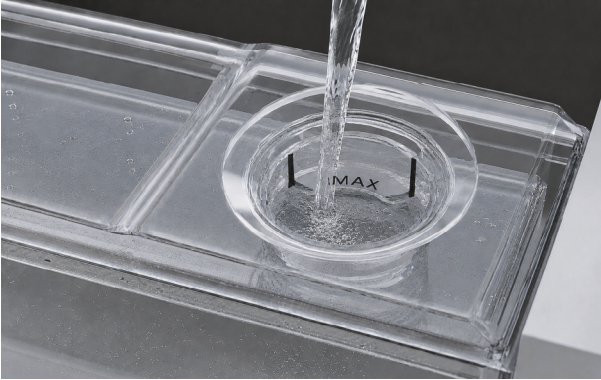
Wipe clean using a soft lint-free cloth.



**3.** Rinse the tank thoroughly using water, then dry the tank with a soft lint-free cloth or towel.

Ensure no soapy residue or smell remains.

## CLEANING AND CARE



**4.** Fill the tank with fresh drinking water, then place the tank back into its position.



**5.** Dispense and discard 2-3 glasses of water to flush the system.



### **Automatic ice dispenser (Ice & Water and Automatic Ice models only)**

Ice maker components do not require cleaning, but the ice bin should be cleaned occasionally. Discard old ice, wash the bin in lukewarm water, dry thoroughly, and replace.

### **On Holiday**

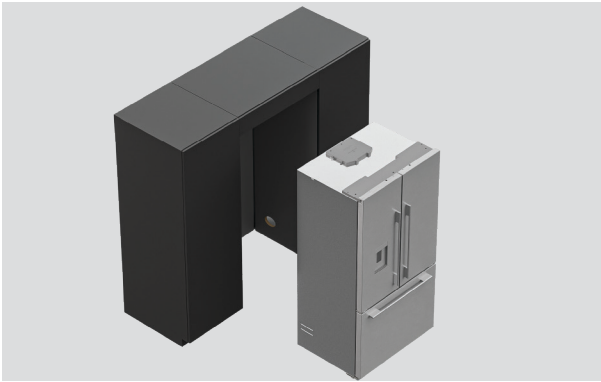
Turn the ice maker **OFF** on the internal control panel and shut off the refrigerator's water supply.

When you return, turn the water supply back on. Dispense and discard 4L of water to refill the tank with fresh water, then turn the ice maker **ON**.

Discard the first 3 ice harvests (8 cubes per harvest).

## CLEANING THE CABINET SURROUND

To maximise operating efficiency regularly vacuum the flooring around your refrigerator. Cleaning behind your refrigerator is required once or twice a year.



1. Switch off and unplug refrigerator.

Wind up the feet and carefully ease refrigerator out of its position.

Refer to 'First use' guide for winding up feet.



2. Vacuum behind the refrigerator and the rear compartment cover (if fitted) to remove dust.

After cleaning, plug in and switch on the refrigerator. Return it to position and lower the feet.



3. Wipe the surrounding cabinetry with a dry, soft lint-free cloth.

## General use

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### Why won't my appliance operate?

No electricity at power outlet. Check the plug is correctly connected and power is switched on or check house fuse.

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### Why is the light not working?

The refrigerator or light not working. Check refrigerator is turned on at the wall or at the isolating switch. The light cannot be serviced by the user. Contact your Fisher & Paykel trained and supported service technician.

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### Why are the storage compartments too warm?

- Temperature settings are not correct. Adjust the temperature through the settings.
  - Large amount of food was recently added. Minimise door openings to allow temperature to stabilise.
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### Why is food freezing in the fridge compartment?

- Temperature setting is not correct. Adjust the temperature through the settings.
  - Food placed directly in front of the air outlets. Move chill sensitive foods away from the center back of the shelves.
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### Why is my appliance making a weird sound?

- Fridge is not stable or level. See 'Installation guide' of your appliance.
  - Freezer is defrosting. This is normal.
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### Excessive gasket noise

May be due to a build up of dirt and/or grime. See 'Cleaning and care' section.

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### Why is the fault alarm sounding when the door is open?

Record the number of beeps along with the number and sequence of temperature lights displayed on the internal control panel.

Contact Customer Care Center.

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### Why is the exterior of the fridge warm?

This is normal.

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**Tray/bin does not slide in and out evenly**

Packaging trapped. Check to ensure no food or packaging is trapped behind the tray/bin.

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**Why is the door not closing**

An obstruction is blocking door closing. Move obstruction.

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**Magnetic latch doesn't open top bin**

Food load in top bin is very large or drawer is opened too rapidly. Reduce load or open drawer at lower speed.

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**Condensation, water and Ice.**

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**Condensation on outside of refrigerator/freezer?**

- Frequent or long door openings. Minimize door openings.
  - Door gasket leaking. Check that gasket is sitting flat and sealing tightly.
  - Not unusual during periods of high humidity. Wipe dry.
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**Ice cubes taste tainted**

Unsealed packages may be transmitting odor/taste. Discard ice cubes and clean ice storage bin. See 'Cleaning and care' section. Wrap or cover strong smelling foods.

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**Automatic ice maker does not work**

- Ice maker has not been turned on. Switch on ice maker, see 'First use' guide.
  - Water supply turned off or not connected. Connect water supply.
  - Freezer compartment not working. Contact Customer Care Center.
  - Water pressure too low. Check water pressure.
  - Water line kinked/squashed. Check water line for kinks/squashing.
  - Filter clogged. Water filter may need replacing.
  - Ice cubes stick in ice bin. Remove ice bin, loosen cubes and remove clumped ice. Refit ice box.
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**Slow ice cube freezing**

Door may have been left ajar. Close door.

Freezer compartment set too warm. Turn temperature to a colder setting.

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### **Small cubes**

Low water pressure. Check water pressure.

Filter blocked. Replace filter cartridge. Replacement filter cartridges can be purchased online from [fisherpaykel.com](http://fisherpaykel.com) or by calling Fisher & Paykel Customer Care. Instructions on how to install your replacement water filter are provided with the filter.

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### **Wet ice/ ice clumping**

- Long freezer door openings. Gently tap ice to unstick or, if large clumps occur, empty ice bin and make new ice.
  - High ambient temperature. Gently tap ice to unstick or, if large clumps occur, empty ice bin and make new ice.
  - Ice bin left out of freezer compartment for a length of time. Gently tap ice to unstick or, if large clumps occur, empty ice bin and make new ice.
  - Ice will stick together over time. Gently tap ice to unstick or, if large clumps occur, empty ice bin and make new ice.
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### **Water has poor taste/odor**

Refrigerator not used for an extended period. Flush the water filtration system. Dispense and discard 1 gal (4L) of water, this will ensure the water tank is refilled with fresh water.

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### **Poor incoming water quality**

Refrigerator not used for an extended period. Flush the water filtration system. Dispense and discard 1 gal (4L) of water, this will ensure the water tank is refilled with fresh water.

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### **Water dispenser does not work**

- Water supply turned off or not connected. Turn water on.
  - On first installation there may be air in water system. To remove air, run 1 gal (4L) of water through the dispenser.
  - Supply line may be blocked. Check incoming connection for kinks or leaks.
  - Filter may be blocked and needs replacing. Replace filter cartridge. Replacement filter cartridges can be purchased online from [fisherpaykel.com](http://fisherpaykel.com) or by calling Fisher & Paykel Customer Care.
  - Water frozen in tank. Increase temperature to a warmer setting in refrigerator compartment and freezer.
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## Faults

Fault codes will display on internal screen. Contact a Fisher & Paykel trained and supported service technician in order to repair the fault. You can do this by going online to [fisherpaykel.com](http://fisherpaykel.com) or by contacting our Customer Care Centre.

To silence the fault alarm press any button on the internal control panel.

## Normal refrigerator sounds

ActiveSmart™ refrigerators are designed to have excellent energy ratings and cooling performance. As a result, you may hear sounds somewhat different to your old refrigerator.

### Normal operational sounds include:

- Fan air flow sound. ActiveSmart™ refrigerators have fans which change speed depending on demand. During cooling periods, such as after frequent door openings, fans circulate the cold air in the refrigerator and freezer compartments producing some air flow sound. This is quite normal.
- Cracking or popping sounds. This may occur when the automatic defrost function is operating.
- Running water sound. This is the liquid refrigerant in the system and can be heard as a boiling or gurgling noise.
- An audible hissing sound after closing the freezer door. This is due to the pressure difference between the warm air that has entered the cabinet and suddenly cooled, and the outside air pressure.
- Humming sounds. This is the compressor running and is quite normal.
- Gasket noises. Normally occur over time due to a build up of dirt and/or grime. See 'Cleaning and care' section.
- Ice maker and water dispenser sounds:
  - Motor operation (low humming).
  - Running water as the ice maker and/or water tank fills.
  - Water valve opening and closing (hissing sound).
  - Loosened from the ice molding tray (cracking).
  - Ice dropping into bin (clunking).
- Other sounds may be heard for the following reasons:
  - Cabinet not level
  - Floor uneven or weak
  - Bottles or jars rattling on shelves

**To access your Warranty and Service Guide**

Scan the QR code or view online at [fisherpaykel.com](http://fisherpaykel.com) and search your model code.

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this product's Manufacturer's Warranty.

For spare parts, please contact Fisher & Paykel Customer Care. Spare parts are available for all Fisher & Paykel products for a minimum period of 10 years from the date of manufacture.

For details of your Manufacturer's Warranty and contacts for servicing, please refer to your separate 'Service & Warranty' book provided with your refrigerator.

